KMK|Law

2021 Annual Legal Update

Technical/ZOOM
FREQUENTLY ASKED QUESTIONS

≫ How do I attend KMK Law's live interactive webinar?

1. Click on the link in your calendar appointment or in the most recent email reminder sent on December 9th at 10:30 a.m. from no-reply@zoom.us.

2. Enter the webinar ID, and click **Join** or tap **Join Meeting**.

3. If prompted, enter your name and email address, then click **Join Webinar** or tap **Join**.

NOTE: There are two ways to join meeting audio: joining via computer or joining via telephone. You can follow these sections to test your audio before or after joining a meeting.

≫ I did not add the event to my calendar and I cannot find the reminder email. What now?

Please check your Spam folder and confirm that no-reply@zoom.us is permitted or email legalupdate@kmklaw.com.

≫ How do I reset my Zoom password?

Click here and type in the email address used to create your Zoom account. Zoom will send an email with instructions on how to reset your password to this email address.

≫ I didn't receive a confirmation email when I tried to reset my password. What do I do?

Please check your Spam folder and confirm that no-reply@zoom.us is permitted. If you still do not receive the password reset email, please visit the Zoom Support Center.

≫ My video/camera isn't working. Can you help?

For webinars, participants join in "listen only" mode and do not need access to a webcam. You will have the ability to interact via the Q&A/Chat feature.

≫ How do I fix an echo in my webinar?

Generally, if you are hearing echo, it means that there is a device out there that is channeling your audio back. Click here to access instructions for resolving this issue.

≫ Why can I see the presentation, but I can't hear it?

You can access your audio settings and test your audio. Click here for help.

≫ How do I ask a presenter a question?

The Q&A and chat feature allows webinar attendees to ask questions. In your controls at the bottom window, click or tap **Chat**. Type your message and press **Enter** to send it. Click here for more information.